

Terms and Conditions

By accessing and using EcoChat, subscribers agree to abide by the below terms and conditions:

- The service is accessible on EcoChat app, ETL WhatsApp and Web only.
- The service is applicable to Buddie and its variants, Libertie prepaid, Libertie Elite, and Libertie contract, LTE hybrid subscribers.
- The service is accessible through a successful subscription only.
- Subscribers must have an active data bundle/internet to access the service.
- Data charges will apply for your browsing and downloading of content.
- The Subscription pack covers access to EcoChat portal ONLY and NOT data usage. This means the subscriber will need to have purchased a data bundle or have access to data outside this subscription.
- EcoChat service will be using pretrained models from OpenAI and at the later stage, the service will be trained to include ETL products and services.
- ETL do not store any information from the subscriber. The subscribers' prompts are also not stored by OpenAI, unless stated otherwise by ETL in the Privacy Policy.
- Data privacy policy for the service is attached which will be made available to the subscribers to inform them on the data processing activities affecting them on EcoChat.
- For any complaints or queries regarding EcoChat, subscribers shall be assisted in line with the LCA Consumer Protection Guidelines and Procedures of 2022.